KEEP THE LIGHTS ON!

If you spot a broken street light, report it!

With more than 30,000 street lights, the City of Norfolk needs your help to find broken street lights. And, now that it is dark earlier, broken lights are even easier to spot.

Reminder: Daylight Saving Time Ends on November 1st

The City coordinates all street light repairs with Dominion Virginia Power. The standard response time to repair a street light is approximately 15 days.

There are 2 easy ways to report a broken street light:

1. **Contact Dominion Virginia Power at 1-888-667-3000.**

2. **Call the City at 664-7301 or complete the form at www.norfolk.gov/ publicworks/streetlights.asp.**

When reporting a broken streetlight, please provide:

✓ The nearest address of the pole or the nine-digit pole number.

✓ A description of the problem such as light out, broken lens, light going on and off, exposed wires, etc.

Citizen efforts to report broken street lights make a big difference in keeping our neighborhoods safe.

N O R F O L K

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